

## RESTORE REOPENING GUIDE + TEMPLATE

drafted by: South Carolina Habitat ReStore COVID-19 Task Force

updated: April 2020

The new guidelines are aimed at preparing and implementing phased reopening of ReStores in affiliate GSAs with low transmission of the coronavirus.

### Phase I

#### ReStore staff returns to store; ReStore remains closed to the public; No volunteers

- Training, disinfecting store, cash register “shields,” no contact payment, shopper “flow” guidelines to adhere to social distancing, additional public reopening prep
- Stagger staff to limit quarantine requirements if exposure occurs
- Online sales
- External drop-offs, no contact donations, procedure for disinfecting
- Maintain social distancing

#### Benchmark Suggestion Prior to Beginning Phase I

GSA Determination: Based on SCMD + DHEC Daily Situation Reports by Affiliate County

*\*based on CDC + White House [“Opening Up America Again”](#) approach*

**Symptoms:** Downward trajectory of influenza-like illnesses (ILI) reported within a 14-day period AND downward trajectory of covid-like syndromic cases reported within a 14-day period

**Cases:** Downward trajectory of documented cases within a 14-day period OR downward trajectory of positive tests as a percent of total tests within a 14-day period (flat or increasing volume of tests)

**Hospitals:** Treat all patients without crisis care AND robust testing program in place for at-risk healthcare workers, including emerging antibody testing

**Employer Considerations:** Schools and organized youth activities are closed; Visitation to senior living facilities and hospitals are prohibited; Elective surgeries can resume; Bars remain closed.

## Phase II

### ReStore reopens to public on limited schedule

- Continue to stagger staff
- No volunteers while shoppers are present
- Hours open to public are less than normal to ensure time for cleaning and reset store/new donations
- Maintain social distancing
- Gatherings larger than 10 people are to be avoided; 20% of fire code; 5 people per 1,000 sq. ft.

#### Benchmark Suggestion Prior to Beginning Phase II

GSA Determination: Based on SCEMD + DHEC Daily Situation Reports by Affiliate County

*\*based on CDC + White House ["Opening Up America Again"](#) approach*

**Symptoms:** Pull from website.

**Cases:** Pull from website.

**Hospitals:** Pull from website.

**Employer Considerations:** Pull from website.

DRAFT TEMPLATE FOR SC RESTORE TASK FORCE

## Phase III

### ReStore Returns to Normal Hours; Precautionary measures adjusted but maintained

- Maximize social distancing
- Limit gatherings to no more than 50 people
- Volunteers

#### Benchmark Suggestion Prior to Beginning Phase III

GSA Determination: Based on SCEMD + DHEC Daily Situation Reports by Affiliate County

*\*based on CDC + White House [“Opening Up America Again”](#) approach*

**Symptoms:** Pull from website.

**Cases:** Pull from website.

**Hospitals:** Pull from website.

**Employer Considerations:** Pull from website.

DRAFT TEMPLATE FOR SC RESTORE TASK FORCE

## Phase IV

### Normal Operations

- Federal officials warn that some social distancing measures may need to remain in place through the end of the year to prevent a new outbreak.

DRAFT TEMPLATE FOR SC RESTORE TASK FORCE